



The Queen's Fund

2019/2020

Annual Report

**EMPOWERING
VICTORIAN WOMEN**

QUEENSFUND.ORG.AU

*Investing in Victorian women
and children since 1887.*



**ACKNOWLEDGEMENT
OF COUNTRY**

The Queen's Fund respectfully acknowledges all traditional custodians of the land and waterways in Victoria and we pay our respects to Elders past, present and emerging.

The Queen's Fund

**IN THE PAST YEAR, THE QUEEN'S FUND HAS PROVIDED ASSISTANCE
TO 1,647 WOMEN ACROSS VICTORIA.**

**IT IS PARTICULARLY REWARDING WHEN WE HEAR BACK FROM
SOME OF THE WOMEN AND THEY TELL US HOW
THE SUPPORT HAS IMPROVED THEIR LIVES.**

*"The funding will support her to get by until
her Centrelink payments are approved."*

A single mother of a large family recently separated from her violent husband. She has applied for Centrelink payments but, due to COVID-19, there will be a delay in her receiving eligible payments. She has depression, anxiety and breast tumours. She is due to go into breast

surgery in May 2020. She cannot afford basic necessities such as food to feed her children. The Queen's Fund granted \$350 for food and basic necessities.

- April 2020.

REFERRING AGENCY: HUME CITY COUNCIL

"The student is back at school!"

A single mother of a large family was struggling to make ends meet after escaping serious physical and emotional family violence. Her teenager refused to go to school until they had the right uniform and books. They wanted to be like the other kids and not feel different.

Bethany Community Support negotiated a payment plan for the school fees, the school bursar sourced second-hand textbooks and the uniform and The Queen's Fund granted the requested \$130 for the textbooks that were unable to be sourced second-hand.

- March 2020.

REFERRING AGENCY: BETHANY COMMUNITY SUPPORT

*"Your assistance ensured that a possession
order was not granted and her tenancy is no
longer at risk."*

An elderly woman living in affordable rental housing was facing eviction for rent arrears. She suffered from mental health issues and was unable to pay the full amount of her rent at times due to medical costs.

The Queen's Fund fast-tracked her application and contributed \$350 towards her rent arrears thereby saving her tenancy.

- July 2019.

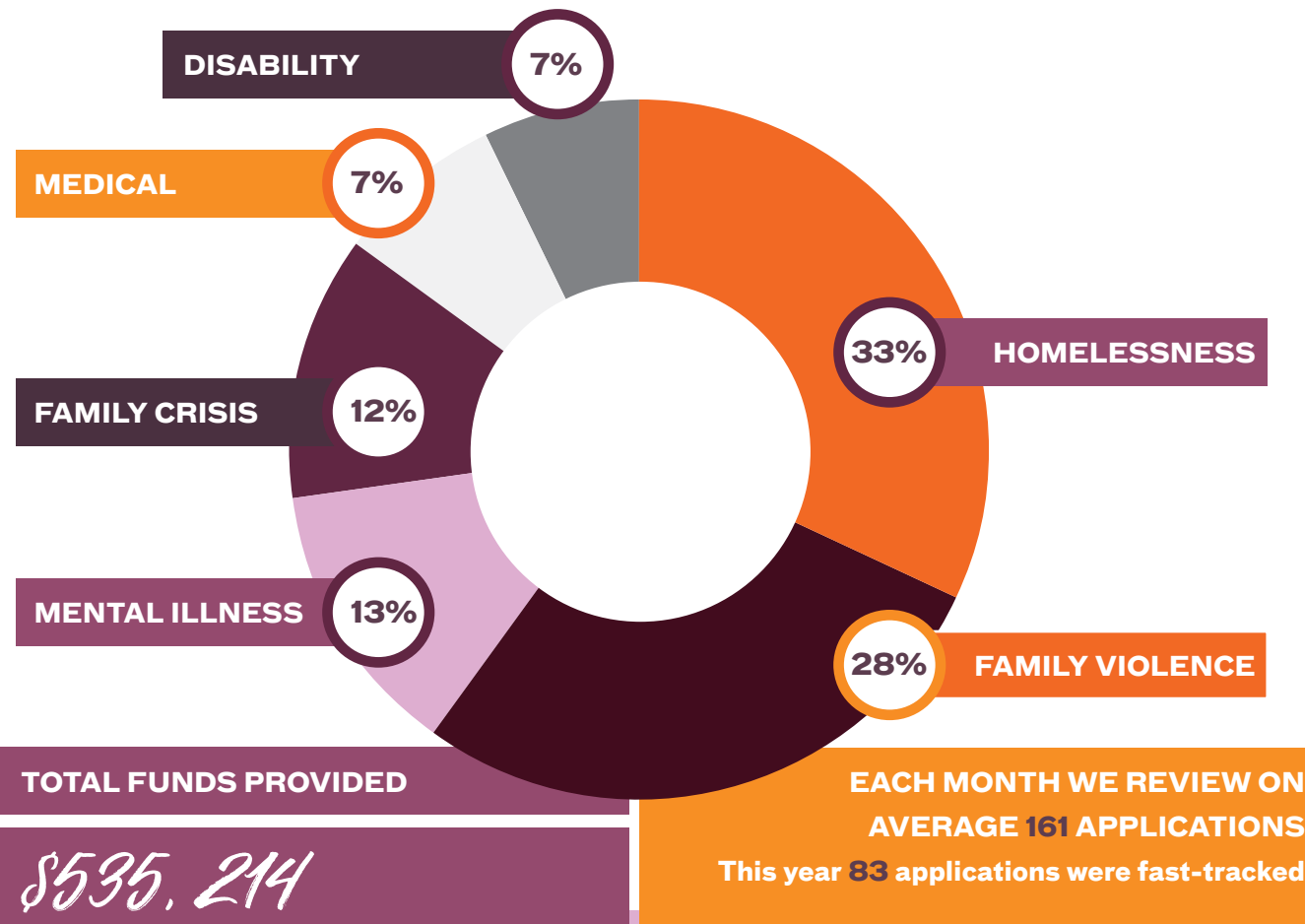
REFERRING AGENCY: HOUSING JUSTICE

2019/2020 Year In Review

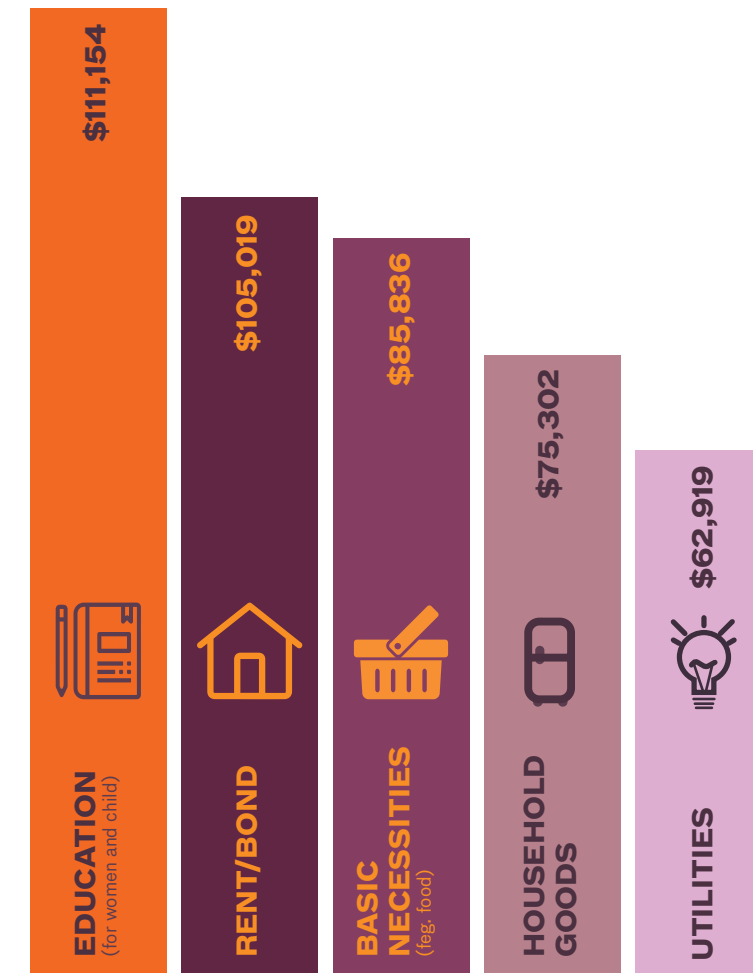
TOTAL NUMBER OF WOMEN AND CHILDREN ASSISTED

 1,647  2,211

WHY WOMEN NEED OUR HELP



WHAT WE HELP WITH



OUR EDUCATION FUND ASSISTED OVER 140 WOMEN TO UPSKILL THEMSELVES, AND A FURTHER 213 WOMEN TO SUPPORT THEIR CHILDREN'S EDUCATION

259 ORGANISATIONS
ACROSS VICTORIA
REFERRED WOMEN

138 GENEROUS INDIVIDUAL
DONORS

35 GENEROUS TRUSTS AND
FOUNDATIONS

7% OF THE WOMEN WE SUPPORT
ARE ABORIGINAL &
TORRES STRAIT ISLANDER

143 OF THE WOMEN WE ASSISTED
WERE REFUGEES



ALMOST **TWO-THIRDS** OF THE
WOMEN WE HELP ARE MOTHERS

About us

OUR VISION

To financially assist and empower single women and children in Victoria who are in distress, crisis or emergency situations.

OUR MISSION

The Queen's Fund provides financial aid to single women and children in Victoria who are subject to hardship. Grants are allocated to women who are referred by community organisations and welfare agencies.

The Queen's Fund encourages women to increase their self-worth, skills and knowledge through the:

- provision of short-term emergency relief to alleviate immediate financial crises with rent, medical and household expenses;
- allocation of educational grants to increase access to educational opportunities; and
- provision of grants which give women a chance to rebuild their lives and nurture their children.

ABOUT US

The Queen's Fund provides emergency funding to Victorian women and children in crisis.

The assistance we provide can help prevent homelessness, enable a woman to escape family violence, provide education or training for a woman and/or her children, pay essential medical bills or provide crucial breathing space so a woman can get her life back on track.

We work with social workers who are in the best position to determine how to help the woman in need. They continue to support her after our emergency relief has been provided. Founded in 1887, we are one of Victoria's oldest charities. Our committee is unpaid and we have very low overheads. A historical bequest from a committee member covers our overheads. This means 100% of the money you donate goes to the women and children who need it most.

"I work with disadvantaged single parents everyday to support short and long-term goals for their future to gain confidence, skills and knowledge to obtain paid employment. The stress financially is challenging while caring for a child/children with individual personal barriers. The Queen's Fund mission and vision stands up."

- April 2020.

REFERRING AGENCY: PARENTSNEXT

President's report

This is a challenging time to be writing a report for The Queen's Fund. As I write this, the world is dealing with an extraordinary pandemic which is causing enormous hardship. Even before the outbreak of COVID-19, The Queen's Fund was dealing with substantial growth in demand for assistance. The spread of the virus, along with the emergency measures put in place by the State and Federal Governments, has resulted in further significant economic challenges and social stresses for vulnerable women.

For the year ending April 2020, The Queen's Fund saw a 40% increase in the number of women seeking assistance with their education and training needs and education (for child or self) became the number one category of relief sought by the women we help. We saw a surge of applications in April and May 2020 for computers so a woman or her child could study from home or stay connected during lockdown. For more about how The Queen's Fund has helped single women affected by the COVID-19 lockdown, see page 8.

The Queen's Fund is lucky to have had partnerships with a number of organisations such as Telstra, EnergyAustralia and Origin whose generous help enables us to give more assistance to more women. Our partnership with B2C Community IT Recyclers has meant that the women we helped during the COVID-19 lockdown were able to get a refurbished laptop or computer with software installed delivered direct to their door for less than \$300. For more information about these partnerships see page 27.

Education is just one of the ways assistance from The Queen's Fund can make a lasting impact on a woman's life. See page 18 for other examples of how assistance given at the right time, together with the ongoing support of Victoria's social workers, can change the course of a woman's life.



We are really proud that we were able to help 1,647 single Victorian women in need in 2019/2020 on the strength of volunteers alone.

We are also proud of our geographic reach - in 2019/2020, we received applications from 259 welfare agencies from across Victoria (a 44% increase on the number of agencies in 2018/19).

We are sad to announce that our Honorary Solicitor, Heather Gray and Committee member, Glenys Severin both retired from The Queen's Fund this year. Heather has been the Honorary Solicitor for The Queen's Fund since 2009 and spearheaded the very long and complicated process of putting in place a corporate trustee as well as providing trusted legal advice on other issues. Glenys joined The Queen's Fund in 2006 and for the last 14 years has been a valued member of our Referrals Subcommittee. We thank them for their time, talent and support of The Queen's Fund for so many years.

Finally, thank you to our donors, partners and pro bono advisers for your support. Your ongoing compassion and generosity will ensure The Queen's Fund is able to help more vulnerable Victorian women in 2020/21 as we enter a new phase of living after the pandemic.

Sally McLean
President

A brighter future is built on compassion

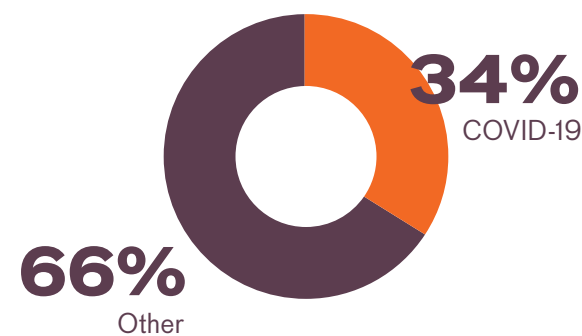
We live in unprecedented times. Following the devastating bushfires this summer, and with the outbreak of COVID-19 so closely on its heels, many of us have understandably turned inward.

We're all practising social distancing and the health and safety of our loved ones is paramount. Now more than ever, it's important that we spare a thought for the most vulnerable in our society who will be feeling the full effects of the bushfires and this global health crisis.

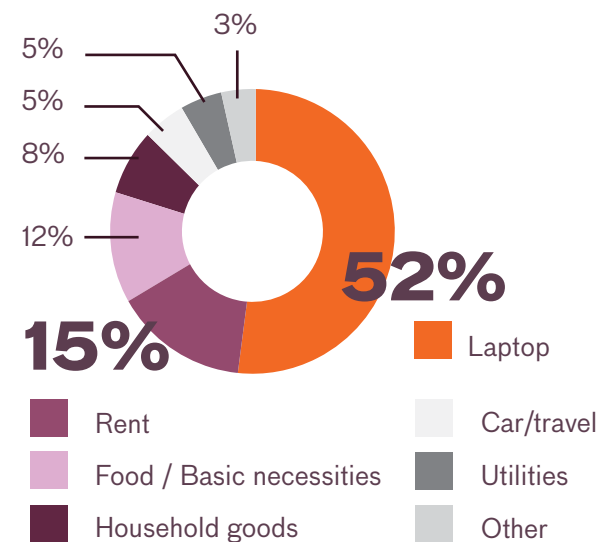
The Queen's Fund has been doing its bit to help. For the first time, food and basic necessities featured in the top 3 categories of relief requested by women seeking assistance from The Queen's Fund (up from fifth in 2018/19).

The Queen's Fund has also been actively helping single women affected by the COVID-19 lockdown (34% of total applications in April and May 2020).


PERCENTAGE OF APPLICATIONS IN APRIL AND MAY 2020 DIRECTLY RELATED TO THE COVID-19 LOCKDOWN




RELIEF PROVIDED DIRECTLY RELATED TO COVID-19 LOCKDOWN





TOTAL NUMBERS FOR APRIL AND MAY 2020

 **85** women who needed help were directly affected by the COVID-19 lockdown

 **\$ 26,300** provided in assistance to help these women

 **52%** of applications were for laptops/iPads so a woman or her child could study from home or stay connected during isolation by COVID-19 lockdown

 **8%** of COVID-19 applications were from asylum seekers unable to access government benefits

 **37%** of COVID-19 applications listed family violence as the primary reason why they needed help

"Early indications suggest that women have been suffering some of the worst economic impacts of the current pandemic."

ACTING ACOSS CEO JACQUELINE PHILLIPS

The journey, what we do



1.

THE NEED

Single Victorian woman is in crisis, distress or an emergency situation.



2.

APPLICATION

Woman meets with social worker (or similarly qualified professional). Social worker applies to The Queen's Fund on behalf of the woman for assistance via online portal. Assistance provided is in the form of:

- Monetary grants for rent, utilities, household items, basic necessities, medical assistance, education for self or child, transport, storage and moving costs.
- Telstra bill assistance vouchers.
- Utility debt waivers and appliance grants.



3.

ASSESSMENT

Applications are considered through 2 channels:

- Fast-track to secure housing or if there is a threat of eviction/disconnection.
- Referral meeting – 3rd Monday of every month.



4.

APPROVAL

Upon approval, grants are sent directly to the nominated third party payee or Referrer via BPAY, EFT, cheques or vouchers. A letter of confirmation is sent to the Referrer.



5.

RECEIPT OF GRANT

The Referrer meets with the woman to provide confirmation of funding and (if applicable) cheque.



6.

ACQUITTAL REPORT

Referrer provides The Queen's Fund with an Acquittal Report signed by Referrer and woman to acknowledge assistance provided.

The need for The Queen's Fund

The Queen's Fund supports single women and children in Victoria who are in distress, crisis or emergency situations.

Single women, particularly those with children, remain one of the groups in our society who are most in need of your support.

Women continue to be more likely to be living below the poverty line. This outcome is due to women tending to have lower employment rates and lower wages than men, paired with a greater caring role for both children and family members.

Recent statistics indicate that:

- more than a third of single mothers and their children are living in poverty (37%)¹;
- there are 110,000 single-parent, low-income households living in rental stress and 82% of those households are single mothers²;
- single mothers are paying up to 70% of their income on rent³;
- women make up 60% of Victorians seeking help from homelessness services⁴; and
- between 2012 and 2017 the number of older women couch-surfing increased by 83% and there was a 75% increase in older women sleeping in their cars and presenting at homelessness services⁵.

"The funding helped

establish the family in a

new home so the mother could

continue chemotherapy."

A single mother of young children was living in temporary accommodation after escaping family violence. She was recently diagnosed with fibromyalgia and stage 3 leukemia. Her chemotherapy was placed on hold until she could find a stable and secure home for her family. The Queen's Fund granted the requested \$350, paying a month's rent in advance so she could establish her family in a new home and continue chemotherapy.

- June 2019.

**REFERRING AGENCY:
CAROLINE CHISOLM SOCIETY**

¹ Poverty in Australia, 2020, ACOSS/UNSW

² Rental Affordability Index, November 2018

³ Rental Affordability Index, November 2018

⁴ Australia's Welfare 2019, AIHW, 11 September 2019

⁵ Vital Conversations, LMCF, March 2019

Some of the referring agencies we work with



Aboriginal Housing Victoria



Referring agencies

We received applications from 259 agencies from across Victoria. Our top 10 agencies accounted for 38% of referrals, however, it should be noted that there was an increase in the number of agencies applying for assistance during 2019/2020.

THE 10 AGENCIES THAT MADE THE MOST APPLICATIONS TO THE QUEEN'S FUND IN 2019/2020 WERE:

- Whittlesea Community Connections
- The Salvation Army
- WAYSS Ltd
- Launch Housing
- Uniting Wyndham
- Bethany Community Support Inc
- Quantum Support Services
- Casey North Community
- Melbourne City Mission
- Banyule Community Health

"Thanks so much for your assistance with my homeless clients, there's not a lot of support in rural areas so this makes a great difference."



The Queen's Fund has received applications for assistance for women and children during the 2019/2020 financial year from the Melbourne Metropolitan area as well as regional Victoria including but not limited to Bairnsdale, Ballarat, Bendigo, Castlemaine, Cowes, Echuca, Hastings, Healesville, Horsham, Inverloch, Geelong, Leongatha, Mildura, Mornington, Morwell, St Leonards, Portland, Rye, Rhyll, Rosebud, Sale, Torquay, Traralgon, Tyabb, Warrnambool and Wodonga.



73%

from the Melbourne Metropolitan area.



27%

women and children are from Rural and Regional Victoria.

Our impact:

PREVENTION OF HOMELESSNESS & ENABLING ESCAPE FROM DOMESTIC VIOLENCE

HOW THE QUEEN'S FUND HELPS

- Pay bond to secure housing.
- Pay a lump sum towards rental arrears to maintain tenancy.
- Pay for storage of possessions when a woman becomes homeless.
- Pay removal costs to enable a woman to escape family violence or access housing.
- Pay for essential household items when a woman finds a new home.



287

women with payment of rent or bond



50

women with moving costs



17

women with storage costs

*"Thank you for your support,
it has been so beneficial to
a number of my clients who
would have otherwise been
made homeless or put into
worse financial situations."*

- June 2019.

**REFERRING AGENCY:
QUANTUM SUPPORT SERVICES**

CASE STUDY

"Thank you kindly for supporting the client and her family to help set up her new rental."

A pregnant mother of a young child with autism, fled family violence. She could pack only what she could fit in her car. With the assistance of her referring agency she was offered a private rental property in rural Victoria but couldn't afford the bond and the rent in advance. The referring agency helped her with the bond and The Queen's Fund contributed \$350 to two weeks' rent in advance.

- September 2019.

**REFERRING AGENCY:
BETHANY COMMUNITY SUPPORT**



*What your money
pays for*

\$200

pays for a bond debt so a woman
and her children can secure Office of
Housing accommodation.

Our impact:

ACCESS TO EDUCATION & TRAINING PATHWAYS

THE EDUCATION FUND

The Queen's Fund places great emphasis on the importance of education to alleviate long-term, systemic poverty. In 1998, The Queen's Fund set up a separate fund called The Education Fund.

The Education Fund aims to assist children to remain in education and allow women to further their education so they can find long-term employment and become financially secure.

For the period 1 May 2019 to 30 April 2020, The Queen's Fund spent \$111,154 assisting 143 women and 213 children in the pursuit of education and training pathways.

HOW THE QUEEN'S FUND HELPS

- Contribute to the cost of further education or a training course.
- Pay for English classes.
- Pay for Working with Children Checks and Police Checks.
- Pay for school fees, school uniforms and textbooks for children.
- Contribute to the cost of a laptop or iPad where required for school.
- Pay for a child to attend school camp.
- Pay for extra curricular activities for a child.

CASE STUDY

"Thank you for empowering my client."

The client is a hard working young woman from the Middle East. She studied a security guard course in order for her to help her large family financially. After she finished the course she was required to pay \$600 for the license and was unable to afford it. The Queen's Fund contributed towards the cost of the licence and the client paid the remainder from her Centrelink income.

- June 2019.

**REFERRING AGENCY:
SPECTRUM MRC**



*What your money
pays for*

\$300

pays for a refurbished computer
or laptop from B2C Community IT
Recyclers so a woman or her children
can study.

Our impact:

ACCESS TO HEALTHCARE

HOW THE QUEEN'S FUND HELPS

- Pay essential medical bills.
- Pay the cost of essential medical items.
- Pay the cost of car registration or car repairs so a woman or her child can get to medical appointments.
- Pay bills that mount up during extended periods of illness.

"The funding which provided payment of a medical test has made a huge difference to this client as the test was needed to diagnose if her condition was caused by a malignancy. Receiving the results of this test is going to be a huge weight off her mind allowing her to move forward with appropriate management of her health conditions."

- April 2020.
REFERRING AGENCY:
HARP BARWON HEALTH



*What your money
pays for*

\$150

pays for prescription glasses and
life-saving medication.

CASE STUDY

***"This will reduce or stop the headaches
she is experiencing."***

The client was living in special accommodation for women with children who have experienced family violence. She had no money left after rent and bills and was actively looking for employment. She required 2 pairs of glasses, one for reading and one for driving, which would ultimately transform her life. Our partner, Specsavers, quoted \$270, which we granted.

- October 2019.
REFERRING AGENCY:
BETHANY COMMUNITY SUPPORT

Our impact:

ENABLING A WOMAN IN CRISIS TO GET BACK ON TRACK

HOW THE QUEEN'S FUND HELPS

- Pay essential utility bills to prevent disconnection.
- Pay to repair or replace vital household items.
- Reduce a debt to give a woman in crisis breathing space.

"Thank you for your prompt response when I thought I had exhausted all avenues for my client and she was too distressed to make decisions and too traumatised to believe it would all work. We now have Centrepay in place and have secured the tenancy and are working with the financial counsellor to clear other debts. This is being quite successful and is helping [the client] get back on track and focus on her treatment for cancer rather than just thinking it was all too much. It has been an intensive journey and I was grateful someone had our backs."

- January 2020.
REFERRING AGENCY:
**PENINSULA HEALTH - MORNINGTON
COMMUNITY HEALTH,
MI HEALTH PROGRAM**



*What your money
pays for*

\$350

helps pay for removalists so a woman
can escape family violence.

*"Client was very appreciative
and tearful. She felt she was
at the end of her tether
and it was good to get some
prompt practical help."*

- February 2020.
REFERRING AGENCY:
MALLEE FAMILY CARE

How a grant from The Queen's Fund makes a lasting impact

YOU MAY WONDER WHETHER \$350 CAN MAKE A DIFFERENCE IN A WOMAN'S LIFE. WE REGULARLY RECEIVE FEEDBACK FROM OUR REFERRING AGENCIES THAT A GRANT FROM THE QUEEN'S FUND, TOGETHER WITH THE ONGOING SUPPORT OF THEIR SOCIAL WORKER, CAN CHANGE THE COURSE OF A WOMAN'S LIFE.

"One year later she has accommodation that The Queen's Fund grant played a direct role in securing."

A \$320 grant from The Queen's Fund helped to bridge an accommodation gap for a patient with a mental illness who had recently been discharged from hospital. "Had [the client] not received [funding from The Queen's Fund], she would have again been homeless at an incredibly sensitive point in her life and it is very possible that she would have ended up back in hospital, which would have meant she would have missed the Transitional Housing opportunity and the capacity to provide an appropriate living environment for her children. Although still on the road to recovery, one year later [the client] has accommodation that The Queen's Fund grant played a direct role in securing."

- February 2020.

REFERRING AGENCY: MIND AUSTRALIA

"Thank you for your support of women and children who find themselves in difficult times and situations. The Queen's Fund helps provide good outcomes for these women."

- September 2019.

**REFERRING AGENCY:
UNITING WYNDHAM**

"She is so excited about beginning her nursing studies. This will be a whole new career for her."

In June 2019, The Queen's Fund contributed \$350 towards TAFE fees so a recently widowed single mother could pursue a career in nursing and eventually provide for herself and her young child. "She is currently nearing completion of her third semester in her Diploma of Nursing. She is enjoying the challenge of her studies immensely and has been fortunate to be able to continue even through COVID-19. She has also linked in with a study group of other students which she really enjoys and finds helpful."

- May 2020.

**REFERRING AGENCY: HEALESVILLE
INTERCHURCH COMMUNITY CARE INC**

The Queen's Fund helped her reach "her goal to increase her capacity for independence by ... pursuing postgraduate studies."

In October 2017 and March 2019, The Queen's Fund paid the car registration for a young woman living in regional Victoria. She had a long history of mental illness, alcohol abuse and homelessness. She lost her job due to alcoholism and was not well enough to work. Once she paid her rent, medications and food she did not have much money to spend, particularly for large lump sum payments like car registration. The client identified her car as her only freedom and often lived in her car during periods of homelessness. Paying for the registration helped reduce her stress significantly. In April 2019, the client secured medium term accommodation in regional Victoria. By August 2019 she was in her second trimester of a Graduate Diploma in Professional Writing.

- May 2020.

**REFERRING AGENCY:
BERRY STREET**

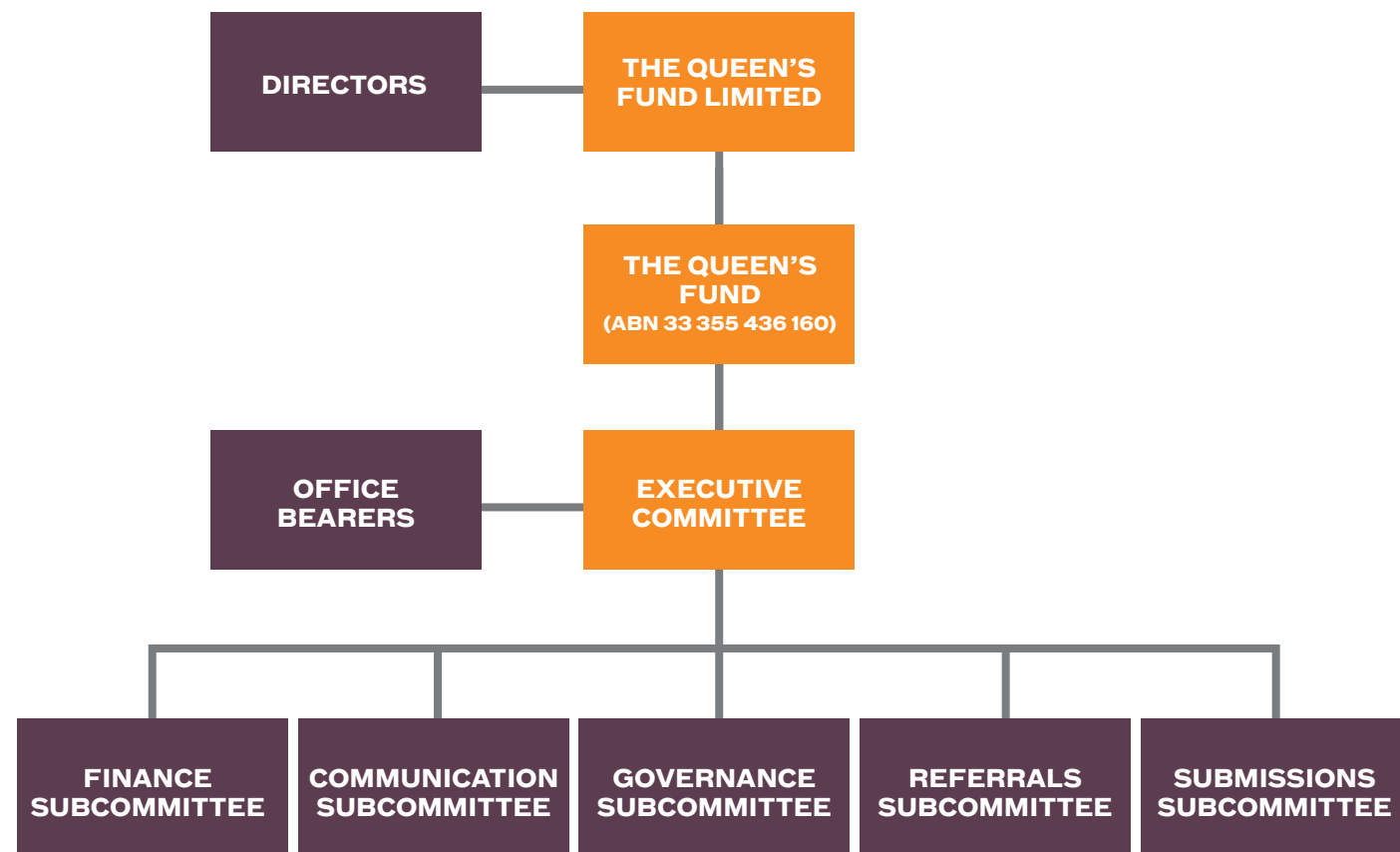


***"Your support is invaluable,
it truly changes people's lives."***

- December 2019.

**REFERRING AGENCY:
DANDENONG & DISTRICT ABORIGINAL CO-OPERATIVE**

Our structure



Our people

PATRON

The Governor of Victoria
The Honourable Linda Dessau AC

TRUSTEE

The Queen's Fund Limited (TQFL)
(ACN 622 589 600)

DIRECTORS OF TQFL

Katie Bayley
William Jones
Jane McLaughlin
Gail Owen OAM
Belinda Thompson
Frieda Yeo

COMPANY SECRETARY OF TQFL

Kathryn de Bont

EXECUTIVE COMMITTEE

OFFICE BEARERS

Sally McLean (President)
Erica Moloney (Deputy President & Chair of Communication Subcommittee)
Thelma Castles OAM (Secretary)
Frieda Yeo (Treasurer & Chair of Finance Subcommittee)

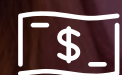
CHAIRS OF SUBCOMMITTEES

Katie Bayley (Submissions)
Kathryn de Bont (Governance)
Lili Zhao (Referrals)

OTHER MEMBERS

Margaret Allen
Anne-Laure Cavigneaux
Lee Ann Connor
Beenu Fernando
Melisa Hudson
Andrea King
Sally McInnes
Jane McLaughlin
Penny Montgomery
Helen Moylan
Lalitha O'Donahue
Lucy O'Sullivan
Lauren Powell
Shireen Reddy
Glenys Severin
Emily Tang
Mandy Wong
Beatrice Zolla

Volunteer Numbers



NUMBER OF PAID POSITIONS

- 0



NUMBER OF COMMITTEE MEMBERS

- 25



NUMBER OF DIRECTORS

- 6



NUMBER OF PRO BONO ADVISERS

- 7



TOTAL HOURS VOLUNTEERED
(committee only)

- 3,877



TOTAL HOURS VOLUNTEERED
(committee only)

- \$161,748

(1) Based on May 2017 to May 2018 Australian Bureau of Statistics (ABS) figures, volunteers are now worth \$41.72 per hour (if you look at what you probably would've had to pay for the services if you hadn't received it from a volunteer).

In conversation with...

EMILY TANG
SUBMISSIONS SUBCOMMITTEE

EMILY JOINED THE QUEEN’S FUND IN APRIL 2018. CURRENTLY STUDYING A JURIS DOCTOR DEGREE, SHE HAS BEEN DELIGHTED TO CONTRIBUTE TO THE QUEEN’S FUND’S GRANT APPLICATION AND ACQUITTAL PROCESS.

How did you find out about The Queen’s Fund?

My mother, Lili Zhao (Enquiries, Convenor of Referrals Subcommittee) joined The Queen’s Fund in 2014. I remember one day she was telling me about a charity she had begun volunteering with and explained its purpose, and I thought to myself, “That’s really important support to the community!” For years, I cheered on The Queen’s Fund from the side through my mum, and I’m now grateful to continue in her amazing footsteps as a part of the committee.

Why do you volunteer for The Queen’s Fund?

I believe in our mission. The assistance provided can allow women a little breathing room in difficult times and can make a difference. I think it is so important that our charity is entirely run by volunteers, and that all of our funds go towards supporting those in need.

What has been the biggest highlight of your work with The Queen’s Fund?

Being able to work alongside my mother and all the brilliant, hard-working women of The Queen’s Fund. I haven’t previously been able to see my mum in a professional setting and I continue to be inspired by her as I have a newfound appreciation for everything she manages to juggle while also finding the time to actively contribute to the running of the organisation. She is not the only one - all of the women who volunteer with us lead very busy lives, yet are still 100% committed to The Queen’s Fund.



There are lots of charities doing important work. Is there anything different about The Queen’s Fund that inspired your support?

What I was always impressed by was learning of the breadth of situations that The Queen’s Fund supports. The Queen’s Fund gives consideration to situations where the need doesn’t fall within a typical box of what constitutes an emergency, but is still a crisis nonetheless in light of the surrounding circumstances. I believe our flexibility is our strength.

As the past year has shown with the bushfires and the COVID-19 health crisis, we never know when unexpected disasters will happen. The Queen’s Fund plays an important role in providing accessible, tangible financial relief that accommodates a variety of emergencies. Every time I read feedback from support workers that the grants have been able to empower a woman to get back on her feet, I am inspired by the tenacity of their clients and the compassion of the community response in times of crisis.

Why do you care about supporting women in financial difficulty? What is your personal connection?

Women have, and still do, face structural inequalities in all aspects of life. I recognise that I have been incredibly privileged to have the opportunities I have had available to me. To me, giving back and helping those in the community who are in need are the least I can do.

Financial summary

SUMMARY OF REVENUE AND OUTGOINGS

	NOTE	2020	2019
Donations - Capital Account	1	\$295,542	\$188,468
Donations - Revenue Account	2	\$505,588	\$361,225
Interest & Dividends		\$88,784	\$92,896
Total Income Available for Grants		\$594,372	\$454,121
Amount Granted	2	\$521,599	\$513,270
Other Expenses	3	\$6,766	\$5,343
Net Surplus		\$361,549	\$123,976

Note 1 - Donations to the Capital Account are unavailable for grants.
Note 2 - Does not include value obtained from non-cash partnerships.
Note 3 - All expenses in 2019 and 2020 are covered by Estate of Violet Tivey.

ACCUMULATED FUNDS
The Queen’s Fund and Trustee for the Queen’s Fund

	NOTE	2020	2019
Net Assets		\$2,025,347	\$1,818,522

The Queen’s Fund complies with all applicable Australian Accounting Standards and Guidelines. These financial statements are audited by Accru Melbourne (Audit) Pty Ltd. Please email secretary@queensfund.org.au for a copy of the complete financials.

Our donors

TRUSTS, FOUNDATIONS AND COMMUNITY GROUPS

All Souls' Opportunity Shop
Andrews Family Charitable Fund Account
Collier Charitable Fund
D'Esterre Taylor Charitable Fund
EnergyAustralia Pty Ltd
Grill'd Australia Pty Ltd
Grosvenor Foundation
Helen Gyles Turner Samaritan Fund
Human Financial Pty Ltd
J Permsew Foundation
Jenkins Foundation
John Russell MacPherson Fund
KPMG Australia
Link 21 Foundation
Loughrigg Trust
Ocean Grove Uniting Church Opp. Shop "the dove"
Paypal Giving Fund Australia Company Ltd
Rhima Australia Pty Ltd
Stanley Heath Fund
The Barnes Bequest
The Estate of Peter Julian Bellamy
The Felton Bequest
The Hugh DT Williamson Foundation
The Jack Brockhoff Foundation
The Johnstone Family Foundation
The Marian & E.H. Flack Trust
The McPhee Family Trust
The Pierce Armstrong Foundation
The R E Ross Trust
The Tivey Memorial Fund
The Victoria Golf Club Women's Committee
The William Angliss Charitable Fund
Vera Moore Foundation
Wallis Consulting Group Pty Ltd
Xi Master, Beta Sigma Phi Organisation

WORKPLACE GIVING PROGRAM

Morgan Stanley Australia Ltd

MONTHLY DONORS

A Chaturvedi
C Dynon
A Drysdale
C Elston
S Harvey
N Lukies
R MacRae
M Munro
M Shahabdehkordi
J Sharwood
I Smith
M Waterworth
J Wilkinson

INDIVIDUALS

M Allen
A & ML Archibald
B Barber
S Barnes
C Bath
K Bayley
Y Bayley
G Bennett
B Berenholtz
C Bester
C Bono
V Bowen
Y Burke
C Burns
L Burra
F Carmody

"The Felton Bequest has admired the excellent activities of The Queen's Fund for the past century."

**SIR ANDREW GRIMWADE CBE,
CHAIRMAN**

J Carrigan
E Castles
J & T Castles
AL Cavigneaux
K Cheung
A Chlebnikowski
J Coleman
C & J Collingwood
B Collins
LA Connor
P Cox
F Curtis
H Dale
K de Bont
S Dick
M Dickie
R Eggleston
P Elder
C Elston
K Farrell
V Fernandes
C Fyffe
S Gaymer
D Gibb
M Goode
H Gray
M Haigh
S Harkin
J Hills
J Hookey
S Hosking
D Hoy
M Hudson
B Hughes
G Hund
U John
S Jones
A & R King

A Kumar
A Lane
J Lawler
J Lord
C Lukies
C Luo
R Madden
Z Malempre
S Martin
H McInnes
J & S McInnes
J & P McLaughlin
G McLean
M & S McLean
O McLean
B Michaels
A Middleton
S Mikkelsen
P Mills
S Minshall
B Moloney
E Moloney
F Montgomery
P & P Montgomery
H Moylan
L Neve
A O'Connell
T O'Keeffe
A Orre
M Palmer
G & J Park
N Petrovic
J Prescott
J Price
A Quarrell
K Ramsay
M Readman
I Renard

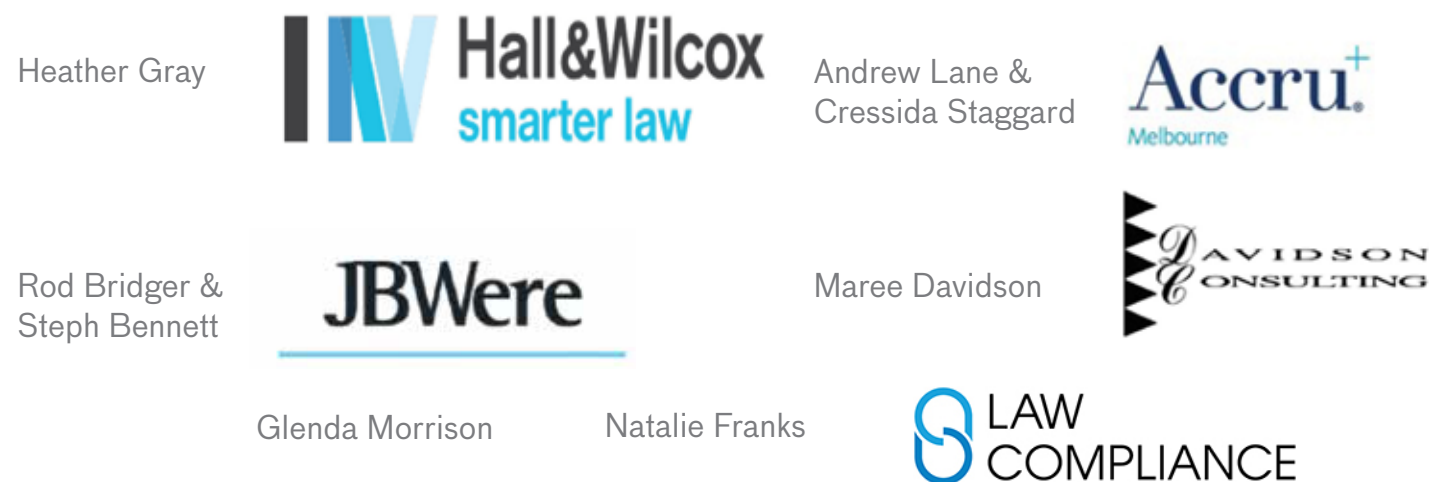
A Robson
A & J Robson
D Rogers
LM Rosenberg
A Rossiter
L Saliba
M Sallmann
B Schiffer
R Schorer
S Scrivener
J Sheehan
R Spurio
A Sylvester
P Teutenberg
B Thompson
J Thomson
B & K Thomson
P Torok
C Tran
C & R Vance
N Walford
J Walling
M Watson
A Williams
J Williams
I Withell
L Wong
L & W Wong
M Wong
T Woodcock
F Yeo
L Zhao

"This is such a helpful organisation and I am grateful for the people who volunteer and donate to this organisation!"

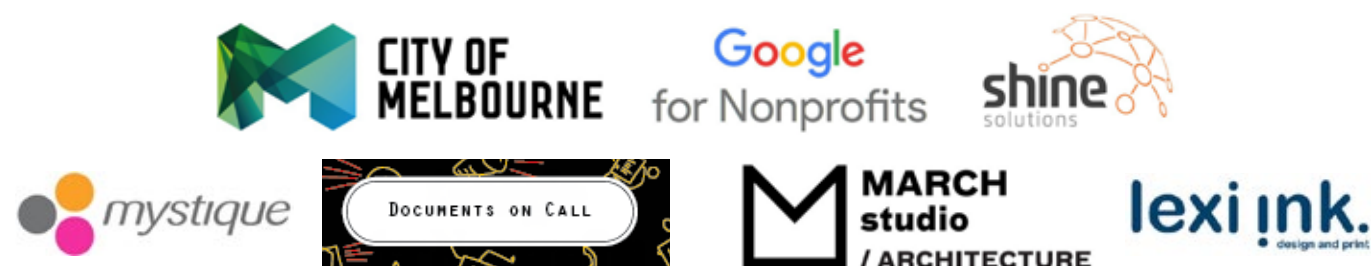
- May 2019.
REFERRING AGENCY: EACH

Our supporters

PRO-BONO ADVISERS



CORPORATE SUPPORTERS



NON-CASH PARTNERSHIPS



"I can only say THANK YOU. You are doing a great job and my clients cannot believe that there is somebody who can pay their bill or provide other support."

- February 2020.
REFERRING AGENCY:
SOUTH EAST COMMUNITY LINKS

The power of partnerships

Thank you once again to all our kind partners for their generosity and support this financial year. These partnerships go a long way to helping us empower Victorian women and their families.

PARTNERING WITH B2C IT RECYCLERS HELPS US STAY CONNECTED

It's never been a more important time to stay connected. During the peak of the COVID-19 lockdown over March, April and May, we saw a sharp rise in need for the services provided by our partner **B2C Community IT Recyclers** (B2C). See more about this on page 8. B2C continues to show its support for The Queen's Fund through a 15% discount on refurbished desktop computers or laptops to applicants. 102 women received a refurbished computer with software installed, delivered direct to her door for under \$300 in 2019/20. The Queen's Fund would like to thank B2C for their generous support.

For more information about B2C see www.b2crecyclers.com.au.

"The look on the client's face was priceless when I showed up with the laptop. Thank you."

A middle-aged single woman became homeless after leaving an abusive relationship. She is currently living in transitional housing until she can secure a more long-term property. She is unable to work due to medical reasons and wants to study while her health improves. The Queen's Fund paid for a refurbished laptop from B2C (complete with software) to be couriered direct to the social worker for \$279.57. Now she can study and look for work once her health improves without having to go to the library every day.

- July 2019

REFERRING AGENCY: BERRY STREET

OUR ENERGY PARTNERSHIPS SHINE A LIGHT

In 2019/20, The Queen's Fund continued its powerful partnerships with Australia's largest energy retailers, enabling us to reduce the stress and burden on women struggling to make ends meet.

Through the **EnergyAustralia** and **Origin Energy** Debt Waiver programs, 31 women were able to receive assistance with their energy bills this financial year. The program was so successful our allocation was fully utilised. EnergyAustralia and Origin Energy also made generous tax-deductible donations to The Queen's Fund.

In addition, EnergyAustralia continued to support The Queen's Fund with their appliance program, which delivered brand new household appliances from The Good Guys direct to the woman's door. 28 women took up this generous offer, which was fully subscribed in 2019.

These companies have helped us empower Victorian women and families. The Queen's Fund is incredibly grateful for their support.

"Thank you for this generous support, the prompt response and respect you have demonstrated in this process. This support [payment of a utility bill] has taken a lot of pressure off a sole parent who lost their job due to needing to prioritise their teenager's mental health."

- December 2019.

REFERRING AGENCY:
BARWON CHILD YOUTH AND FAMILY

Raising our profile



Grill'd Local Matters Campaign

Grill'd began their local matters campaign in 2011 as a way for them to give back and to help strengthen and support the communities that have always supported them.

For the month of April 2019, The Queen's Fund was one of the 3 community groups selected for the Grill'd Local Matters campaign in the city. With every burger ordered, a Local Matters token is handed over to Grill'd customers to drop into the jar of their choice. The initiative is a wonderful way for little known organisations like The Queen's Fund that do amazing work to raise their profile. The Queen's Fund came 2nd and was awarded \$900.



The Queen's Fund gets Tech Savvy at KPMG Hackathon



Run for Women, Run Melbourne

It was a fabulous and sunny July day when our merry band of volunteers participated in this year's Run Melbourne, making it through with big smiles. Mark and Katie started off in the freezing cold and early morning, gamely running the half-marathon, while Thelma, Penny and Mandy started much later, and took their time to complete the 5km circuit. Thanks to their efforts and your generous donations, we raised \$2,000 this year!

In September, some of our very clever and tech savvy Committee members participated in the KPMG Australia #hackathon. This initiative was created to provide non-profits with access to some of KPMG's brightest minds to uncover solutions to challenges their organisations are facing. To top it all off, The Queen's Fund team came first and in addition to pride in this achievement, they also raised \$7,000 for their efforts.

Ambassador program



"Alone we can do so little;
together we can do so much."
Helen Keller

IN THE DEVELOPMENT OF THE QUEEN'S FUND'S OVERARCHING STRATEGIC PLAN, THE ENGAGEMENT OF AMBASSADORS WAS IDENTIFIED AS ADVANTAGEOUS TO FURTHERING THE AWARENESS OF OUR WORK AND GROWING DONATIONS.

The Communications Subcommittee was tasked with developing an ambassador outreach strategy, which began with the identification of a 'wish list' of potential ambassadors.

While many people may think of an ambassador as a celebrity 'face' of an organisation, we believe that any individual or organisation who contributes to growing the awareness and support of The Queen's Fund should be considered as an ambassador. From sharing content on social media, right through to presenting a business case to companies to support The Queen's Fund, ambassadorship can take many forms.

The primary criteria for the ambassadors The Queen's Fund is hoping to engage is as follows:

- Shares the values of The Queen's Fund.
- Prominent within their respective communities, be it corporate, media, or social.
- Motivated to make a difference by using the platforms available to them in promoting The Queen's Fund and encourage others to contribute to supporting Victorian women in crisis.

An ambassador kit has been developed, that provides candidates with the history of our organisation, our mission and information about the many ways we help women across Victoria.

If you would like to learn more about the Ambassador Program or even nominate an ambassador, please contact the Communications Subcommittee: communications@queensfund.org.au

How can you help

MAKE A ONE TIME DONATION

Your donation, no matter how large or small, will provide vulnerable women and children crucial breathing space to get their lives back on track.

Details on how you can donate can be found on our website:

www.queensfund.org.au/donate

DONATE THROUGH WORKPLACE GIVING

You can help change lives every payday. Workplace giving is an easy and tax-effective way to support The Queen's Fund. It also provides us with a steady, regular source of funds, enabling us to plan for the future.

LEAVE A BEQUEST

Leaving a bequest to The Queen's Fund is a special way of leaving a lasting legacy with an organisation that has been around for over 130 years. It also allows us to plan for the long-term future.

Please email secretary@queensfund.org.au to organise a confidential discussion.

BECOME A RECURRING DONOR

Your monthly donations provide a degree of certainty in our ability to provide assistance to women in need.

When you donate to The Queen's Fund online, simply tick the recurring donation box or set up a scheduled monthly transfer with your bank to:

Account name: The Queen's Fund

BSB: 063 – 019

Account Number: 1012 8344

VOLUNTEER

The Queen's Fund has been run entirely by volunteers since 1887. You could help to make a difference to the lives of Victorian women in need by joining one of our subcommittees. We are looking for passionate enthusiastic volunteers with interests, skills or expertise in PR/marketing, governance, law, and community or welfare services.

Please email secretary@queensfund.org.au with details of your skills, experience and availability.

The Queen's Fund is a Public Benevolent Institution (PBI) and is endorsed by the Australian Taxation Office as a Deductible Gift Recipient (DGR) with charity tax concessions. Our ABN is 33 355 436 160

This report has been printed on 100% post-consumer recycled paper.



"The Queen's Fund is such a vital support, that is supportive of women and timely."

- June 2019.
REFERRING AGENCY:
SALVATION ARMY

